

Privacy Policy

This Privacy Policy describes how Bassani Medical (Pty)Ltd (the “site”, “us” or “we”) collects, uses, and discloses your Personal Information when you visit the site.

Collecting Personal Information

When you visit the Site, we collect certain information about your device, your interaction with the Site, and information necessary to process your enquiry. We may also collect additional information if you contact us for customer support. In this Privacy Policy, we refer to any information that can uniquely identify an individual (including the information below) as “Personal Information”.

Device information

We collect Device Information using the following technologies:

Cookies – “Cookies” are data files that are placed on your device or computer and often include an anonymous unique identifier. You can control and manage cookies in various ways. Please keep in mind that removing or blocking cookies can negatively impact your user experience and parts of our website may no longer be fully accessible. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.

When you visit the site, we automatically collect certain information about your device, including information about your web browser, IP address, and time zone.

Purpose of collection is to load the Site accurately for you, and to perform analytics on the Site usage to optimize our Site. We do not share this information with third parties unless we have received your permission beforehand or in very special circumstances, such as when we believe that such disclosure is required by law or other special cases described below.

When you make an enquiry through the Site, we collect certain information from you, including your name, address, email address, and phone number. We refer to this information as “Enquiry Information”.

Minors

The Site is not intended for individuals under the age of 18. We do not intentionally collect Personal information from children. If you are the parent or guardian and believe your child has provided us with Personal Information, please contact us at the addresses below to request deletion.

Data Retention

When you do an enquiry through the Site, we will maintain your Enquiry Information for our records unless and until you ask us to delete this information.

Revisions to This Policy

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

Contact us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at info@bassanimedical.com or ragini@bassanimedical.com